

## **Code of Service Hope Library**

Hope Library follows the ALA Library Bill of Rights in making its collections accessible to all regardless of age, gender, race, color, religion, national origin, political affiliation or physical characteristics.

Hope Library will provide a safe, clean, organized and appropriate environment staffed with friendly, professional and courteous people.

Service to the public will take precedence over the library's internal paperwork and internal communications.

Information given to the library public will be based on verifiable current sources, clearly communicated, given in a timely manner, and without discrimination, comments or value judgments.

Confidentiality rights of all library patrons will be upheld as provided in the ALA Code of Ethics.

In keeping with the mission statement, the Hope Library in purchasing materials, will provide a variety of formats and subjects that are recreational, informational, educational and leisure in nature. However, the Hope Library is unable to provide non-fiction materials of a scholarly or advanced research level.